



Simple Management for Fewer IT Calls and Less Waste



Little Rock School District

Little Rock, AR

www.lrsd.org

As the state's largest school district, LRSD has resources to meet the needs of individual students. Whether your child thrives in a gifted and talented learning environment or has special needs, LRSD provides a welcoming, nurturing educational atmosphere for all students.

Solution: PaperCut MF

Year Installed: 2017

Number of Users: 5,000

Number of Copiers/MFPs: 265 MFPs

The Challenge

A large backlog of IT tickets and thousands of reams of wasted paper each year as a result of inefficient print management software.

Solution

PaperCut MF helped LRSD track and manage user behavior to reduce unnecessary support calls, eliminate inessential use of paper, and decrease expenses due to uncontrolled usage.

Benefits

- Less time spent on printing issues
- Complete insight into fleet usage
- Eliminated paper waste to cut costs

Challenge

Over 4,000 educators and staff members work together to serve the Little Rock School District, Arkansas' largest public school system. With more than 25,000 students at 47 schools, LRSD needed to seize any opportunities to reallocate spending and IT resources toward mission-critical initiatives and away from time-intensive tasks.

Until the 2017-2018 academic year, LRSD system administrators were heavily reliant on a print management software with limited capabilities to help manage their multifunction devices and users. This inefficient system led to a significant backlog of support tickets because of printing issues. An unmanaged environment and a lack of accurate reporting also resulted in piles of wasted paper and no way to know who was responsible for the waste.

“Over the last 14 months, we’ve saved over 1,000,000 pages, 110 trees, and over \$10,000. I would absolutely recommend PaperCut.”

Lisa Payne
Desktop Network Specialist
Little Rock School District

Solution

LRSD partnered with their office equipment provider to fix the problem. After a thorough analysis of their infrastructure and goals, it was determined that PaperCut MF would give the district the information it needed to bring their printing environment under complete control. The new solution to replace their outdated print management software included additional capabilities like tracking staff printing by school and managing department budgets with shared accounts.

Results

The district saved one million pages from being printed in a little over one year since installing PaperCut MF. With centralized management and accurate reporting, district administrators can now identify areas of substantial waste and implement district-wide print policies to control it. The new print management system allows administrators to quickly respond to the most severe issues rather than wasting time on less important matters.

“As far as PaperCut goes, the amount of tickets that would have been called into our workorder system have dropped dramatically,” said Lisa Payne, Desktop Network Specialist at LRSD. “The ease of use, the end-user experience is second to none. We’re able to spend more time doing other things than spending time on printing issues.”

With the equivalent of 110 fewer trees printed since implementing PaperCut MF, the Little Rock School District has saved over \$10,000 on paper cost alone. The cost control, productivity, and environmental impacts of using PaperCut MF has helped LRSD to become one of the more efficient, eco-friendly districts in the Natural State.